Introduction to

Information Retrieval

CS4611: Information Retrieval

Professor M. P. Schellekens

Assistant: Ang Gao

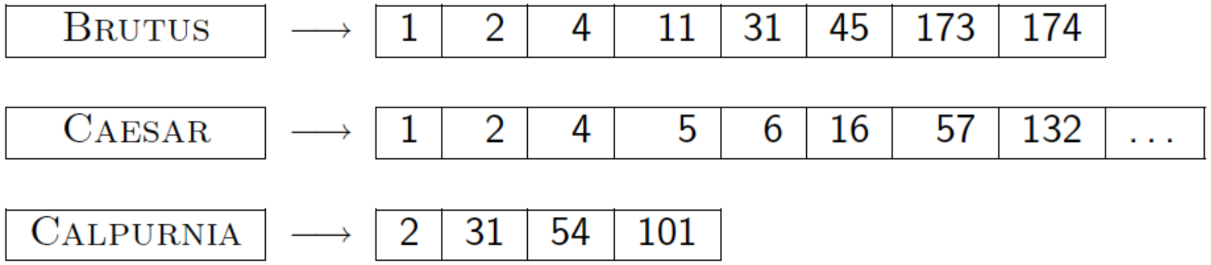
Slides adapted from P. Nayak and P. Raghavan

Information Retrieval

- Lecture 2: The term vocabulary and postings lists

Recap of the previous lecture

- Basic inverted indexes:
  - Structure: Dictionary and Postings


BRUTUS → 1 2 4 11 31 45 173 174
CAESAR → 1 2 4 5 6 16 57 132 . . .
CALPURNIA → 2 31 54 101

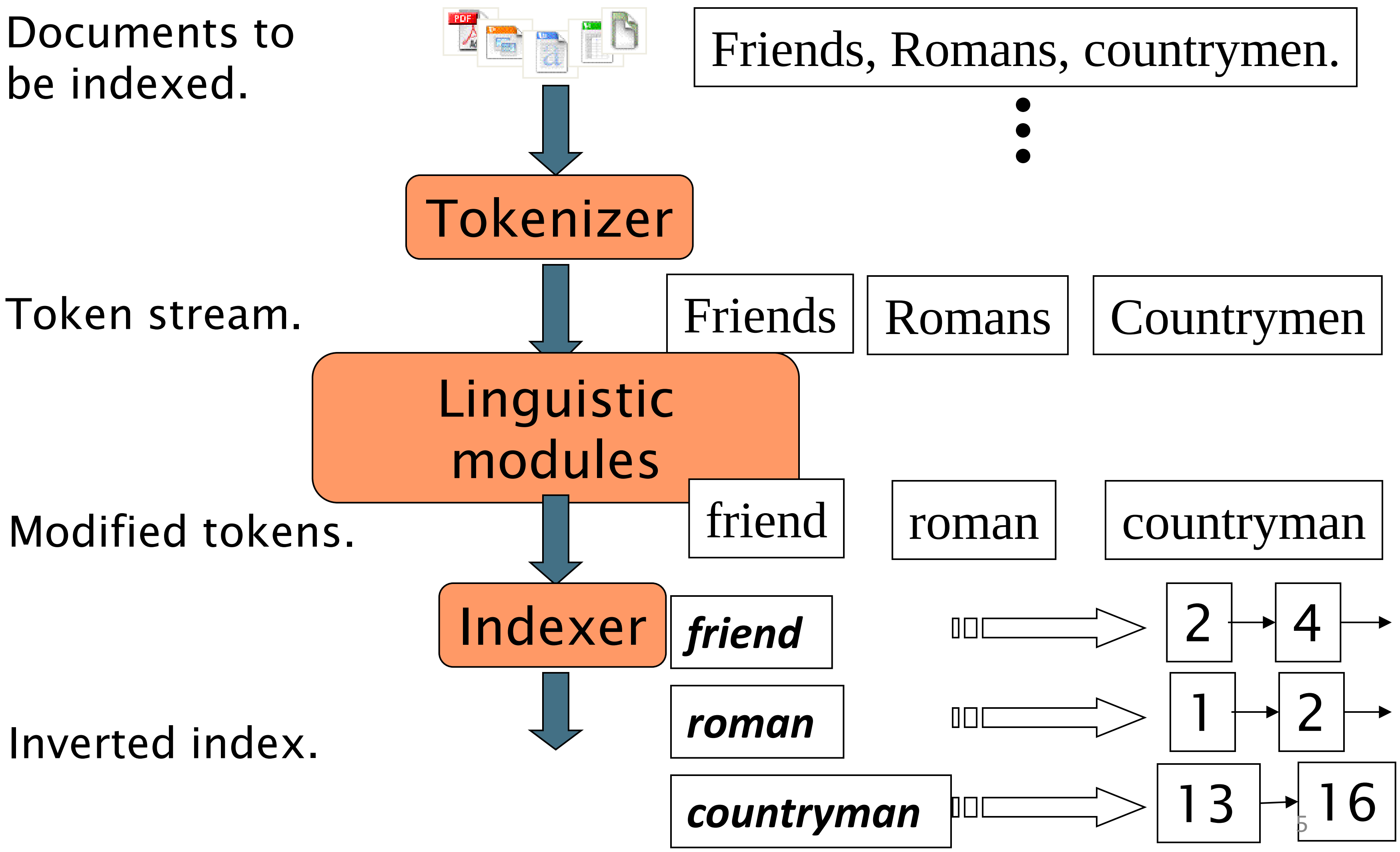
  - Key step in construction: Sorting
- Boolean query processing
  - Intersection by linear time "merging"
  - Simple optimizations
- Overview of course topics

Plan for this lecture

Elaborate basic indexing

- Preprocessing to form the term vocabulary
  - Documents
  - Tokenization
  - What *terms* do we put in the index?
- Postings
  - Faster merges: skip lists
  - Positional postings and phrase queries

Recall the basic indexing pipeline



Parsing a document

- What format is it in?
  - pdf/word/excel/html?
- What language is it in?
- What character set is in use?

Each of these is a classification problem.

These tasks are often done heuristically …

Complications: Format/language

- Documents being indexed can include docs from many different languages
  - A single index may have to contain terms of several languages.
- Sometimes a document or its components can contain multiple languages/formats
  - French email with a German pdf attachment.
- What is a unit document?
  - A file?
  - An email? (Perhaps one of many in an mbox.)
  - An email with 5 attachments?
  - A group of files (PPT or LaTeX as HTML pages)

TOKENS AND TERMS

Tokenization

- Input: "***Friends, Romans, Countrymen***"
- Output: Tokens
  - ***Friends***
  - ***Romans***
  - ***Countrymen***
- A token is a sequence of characters in a document
- Each such token is now a candidate for an index entry, after further processing
  - Described below
- But what are valid tokens to emit?

Tokenization

- Issues in tokenization:
  - ***Finland's capital*** $\rightarrow$

    Finland? Finlands? Finland's?
  - ***Hewlett-Packard*** $\rightarrow$ ***Hewlett*** and ***Packard*** as two tokens?
    - ***state-of-the-art***: break up hyphenated sequence.
    - ***co-education***
    - ***lowercase***, ***lower-case***, ***lower case*** ?
    - It can be effective to get the user to put in possible hyphens
  - ***San Francisco***: one token or two?
    - How do you decide it is one token?

Numbers

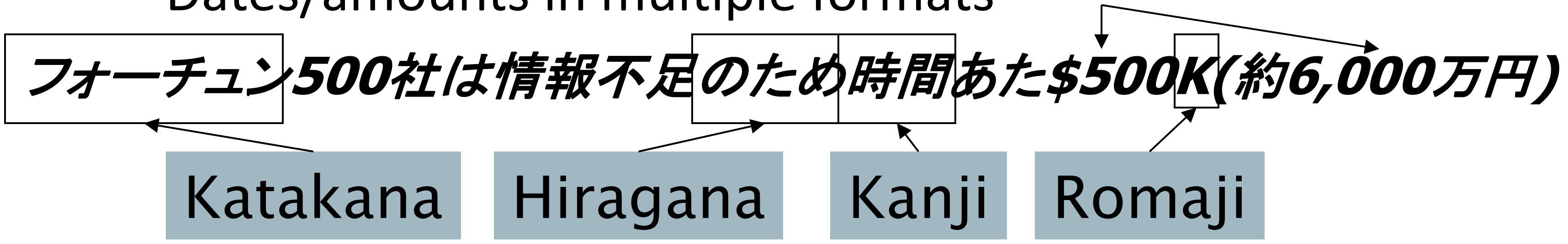
- ***3/12/91*** ***Mar. 12, 1991*** ***12/3/91***
- ***55 B.C.***
- ***B-52***
- ***My PGP key is 324a3df234cb23e***
- ***(800) 234-2333***
  - Often have embedded spaces
  - Older IR systems may not index numbers
    - But often very useful: think about things like looking up error codes/stacktraces on the web
    - (One answer is using n-grams: Lecture 3)
  - Will often index “meta-data” separately
    - Creation date, format, etc.

Tokenization: language issues

- French
  - ***L'ensemble*** $\rightarrow$ one token or two?
    - ***L*** ? ***L'*** ? ***Le*** ?
    - Want ***l'ensemble*** to match with ***un ensemble***
      - Until at least 2003, it didn't on Google
        - Internationalization!
- German noun compounds are not segmented
  - ***Lebensversicherungsgesellschaftsangestellter***
  - 'life insurance company employee'
  - German retrieval systems benefit greatly from a **compound splitter** module
      - Can give a 15% performance boost for German

Tokenization: language issues

- Chinese and Japanese have no spaces between words:
  - 莎拉波娃现在居住在美国东南部的佛罗里达。
  - Not always guaranteed a unique tokenization
- Further complicated in Japanese, with multiple alphabets intermingled
  - Dates/amounts in multiple formats


フォーチュン500社は情報不足のため時間あた$500K(約6,000万円)

End-user can express query entirely in hiragana!

Tokenization: language issues

- Arabic (or Hebrew) is basically written right to left, but with certain items like numbers written left to right
- Words are separated, but letter forms within a word form complex ligatures

  استقلت الجزائر في سنة 1962 بعد 132 عاما من الاحتلال الفرنسي.
- ← → ← → ← start
- 'Algeria achieved its independence in 1962 after 132 years of French occupation.'
- With Unicode, the surface presentation is complex, but the stored form is straightforward

Stop words

- With a stop list, you exclude from the dictionary entirely the commonest words. Intuition:
  - They have little semantic content: *the, a, and, to, be*
  - There are a lot of them: ~30% of postings for top 30 words
- But the trend is away from doing this:
  - Good compression techniques (lecture 5) means the space for including stopwords in a system is very small
  - Good query optimization techniques (lecture 7) mean you pay little at query time for including stop words.
  - You need them for:
    - Phrase queries: “King of Denmark”
    - Various song titles, etc.: “Let it be”, “To be or not to be”
    - “Relational” queries: “flights to London”

Normalization to terms

- We need to "normalize" words in indexed text as well as query words into the same form
  - We want to match ***U.S.A.*** and ***USA***
- Result is terms: a term is a (normalized) word type, which is an entry in our IR system dictionary
- We most commonly implicitly define equivalence classes of terms by, e.g.,
  - deleting periods to form a term
    - ***U.S.A., USA*** (***USA***
  - deleting hyphens to form a term
    - ***anti-discriminatory, antidiscriminatory*** (***antidiscriminatory***

Normalization: other languages

- Accents: e.g., French ***résumé*** vs. ***resume*.**
- Umlauts: e.g., German: ***Tuebingen*** vs. ***Tübingen***
  - Should be equivalent
- Most important criterion:
  - How are your users like to write their queries for these words?

- Even in languages that standardly have accents, users often may not type them
  - Often best to normalize to a de-accented term
    - ***Tuebingen, Tübingen, Tubingen*** ⎝ ***Tubingen***

Normalization: other languages

- Normalization of things like date forms
  - ***7月30日 vs. 7/30***
  - ***Japanese use of kana vs. Chinese characters***
- Tokenization and normalization may depend on the language and so is intertwined with language detection

Morgen will ich in $\boxed{\textbf{\textit{MIT}}}$ …

Is this German "mit"?

- Crucial: Need to "normalize" indexed text as well as query terms into the same form

Case folding

- Reduce all letters to lower case
  - exception: upper case in mid-sentence?
    - e.g., ***General Motors***
    - ***Fed*** vs. ***fed***
    - ***SAIL*** vs. ***sail***
  - Often best to lower case everything, since users will use lowercase regardless of 'correct' capitalization…
- Google example:
  - Query ***C.A.T.***
  - #1 result was for "cat" (well, Lolcats) *not* Caterpillar Inc.

Normalization to terms

- An alternative to equivalence classing is to do asymmetric expansion
- An example of where this may be useful
  - Enter: ***window*** Search: ***window, windows***
  - Enter: ***windows*** Search: ***Windows, windows, window***
  - Enter: ***Windows*** Search: ***Windows***
- Potentially more powerful, but less efficient

Thesauri and soundex

- Do we handle synonyms and homonyms?

  [Homonym: left (past of leave), left (opposite of right), stalk (plant), stalk (follow/harrass]

  - E.g., by hand-constructed equivalence classes
    - ***car*** = ***automobile***   ***color*** = ***colour***
  - We can rewrite to form equivalence-class terms
    - When the document contains ***automobile***, index it under ***car-automobile*** (and vice-versa)
  - Or we can expand a query
    - When the query contains ***automobile***, look under ***car*** as well
- What about spelling mistakes?
  - One approach is soundex, which forms equivalence classes of words based on phonetic heuristics

Lemmatization

- Reduce inflectional/variant forms to base form
- E.g.,
  - *am, are, is* $\rightarrow$ *be*
  - *car, cars, car's, cars'* $\rightarrow$ *car*
- *the boy's cars are different colors* $\rightarrow$ *the boy car be different color*
- Lemmatization implies doing "proper" reduction to dictionary headword form

Stemming

- Reduce terms to their “roots” before indexing
- “Stemming” suggest crude affix chopping
  - language dependent
  - e.g., ***automate(s), automatic, automation*** all reduced to ***automat***.

for example compressed and compression are both accepted as equivalent to compress.

$\Rightarrow$

for exampl compress and compress ar both accept as equival to compress

Porter's algorithm

- Commonest algorithm for stemming English
  - Results suggest it's at least as good as other stemming options
- Conventions + 5 phases of reductions
  - phases applied sequentially
  - each phase consists of a set of commands

Typical rules in Porter

- *sses* $\rightarrow$ *ss*
- *ies* $\rightarrow$ *i*
- *ational* $\rightarrow$ *ate*
- *tional* $\rightarrow$ *tion*

- Rules sensitive to the *measure* of words
- *(m>1) EMENT* →
  - *replacement* → *replac*
  - *cement* → *cement*

Other stemmers

- Other stemmers exist, e.g., Lovins stemmer
  - http://www.comp.lancs.ac.uk/computing/research/stemming/general/lovins.htm
  - Single-pass, longest suffix removal (about 250 rules)
- Do stemming and other normalizations help?
  - English: very mixed results. Helps recall but harms precision
    - operative (dentistry) ⇒ oper
    - operational (research) ⇒ oper
    - operating (systems) ⇒ oper
  - Definitely useful for Spanish, German, Finnish, …
    - 30% performance gains for Finnish!

Language-specificity

- Many of the above features embody transformations that are
  - Language-specific and
  - Often, application-specific
- These are "plug-in" addenda to the indexing process
- Both open source and commercial plug-ins are available for handling these

Dictionary entries – first cut

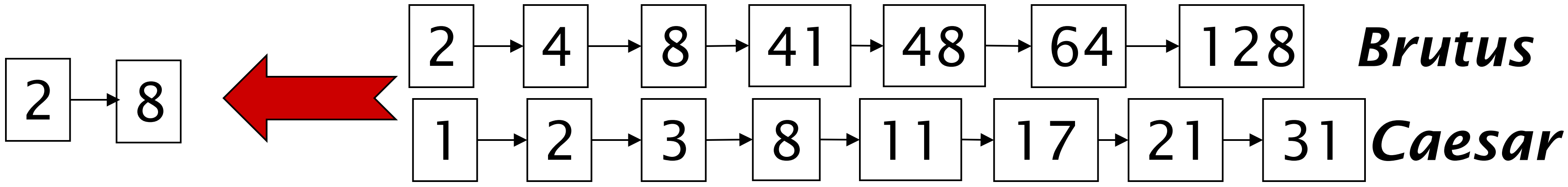
ensemble.french
時間.japanese
MIT.english
mit.german
guaranteed.english
entries.english
sometimes.english
tokenization.english

These may be grouped by language (or not…).
More on this in ranking/query processing.

FASTER POSTINGS MERGES: SKIP POINTERS/SKIP LISTS

Recall basic merge

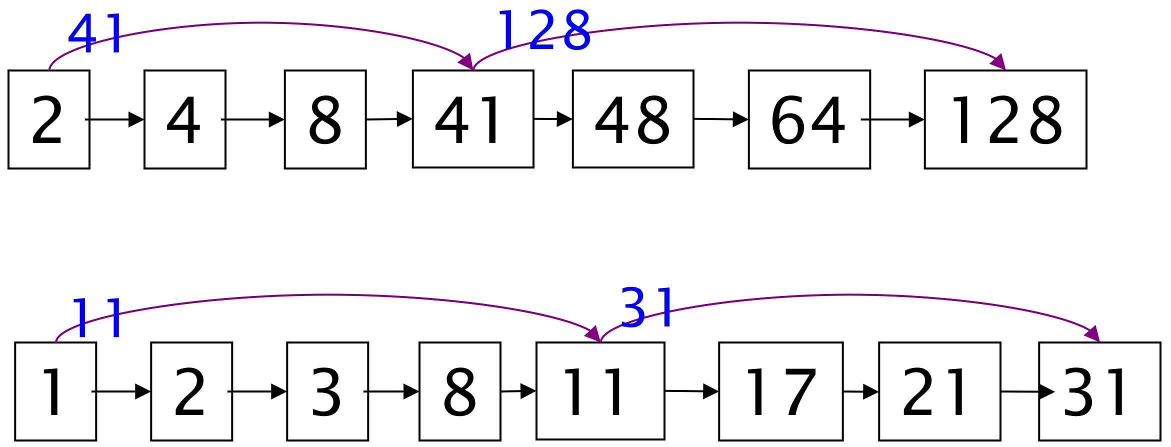
- Walk through the two postings simultaneously, in time linear in the total number of postings entries



If the list lengths are *m* and *n*, the merge takes O(*m*+*n*) operations.

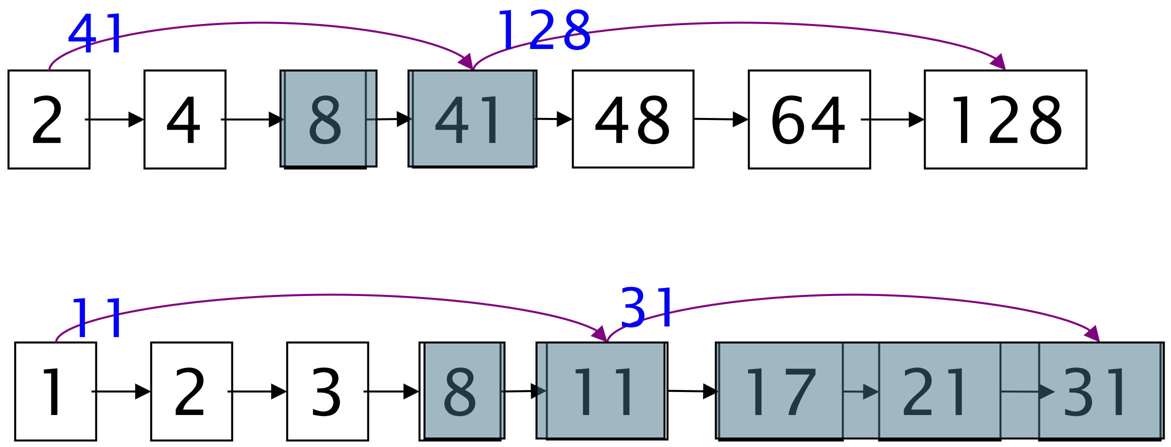
Can we do better?
Yes (if index isn't changing too fast).

Augment postings with skip pointers (at indexing time)



- Why?
- <u>To skip postings that will not figure in the search results.</u>
- How?
- Where do we place skip pointers?

Query processing with skip pointers



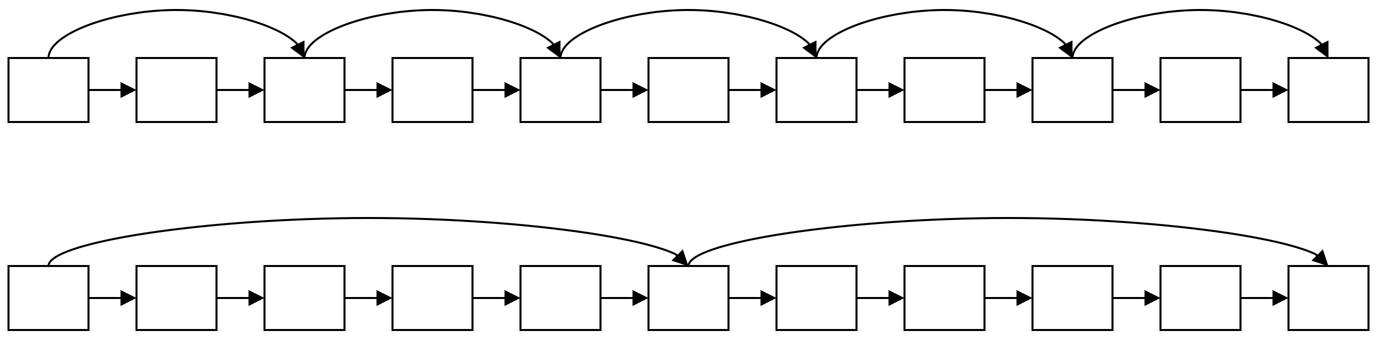
Suppose we've stepped through the lists until we process **8** on each list. We match it and advance.

We then have **41** and **11** on the lower. **11** is smaller.

But the skip successor of **11** on the lower list is **31**, so we can skip ahead past the intervening postings.

Where do we place skips?

- Tradeoff:
  - More skips $\rightarrow$ shorter skip spans $\Rightarrow$ more likely to skip. But lots of comparisons to skip pointers.
  - Fewer skips $\rightarrow$ few pointer comparison, but then long skip spans $\Rightarrow$ few successful skips.



Placing skips

- Simple heuristic: for postings of length L, use $\sqrt{L}$ evenly-spaced skip pointers.
- This ignores the distribution of query terms.
- Easy if the index is relatively static; harder if L keeps changing because of updates.

PHRASE QUERIES AND POSITIONAL INDEXES

Phrase queries

- Want to be able to answer queries such as "***stanford university***" – as a phrase
- Thus the sentence *"I went to university at Stanford"* is not a match.
  - The concept of phrase queries has proven easily understood by users; one of the few "advanced search" ideas that works
  - Many more queries are *implicit phrase queries*
- For this, it no longer suffices to store only

  <*term* : *docs*> entries

A first attempt: Biword indexes

- Index every consecutive pair of terms in the text as a phrase
- For example the text “Friends, Romans, Countrymen” would generate the biwords
  - ***friends romans***
  - ***romans countrymen***
- Each of these biwords is now a dictionary term
- Two-word phrase query-processing is now immediate.

Longer phrase queries

- Longer phrases are processed as we did with wild-cards:
- ***stanford university palo alto*** can be broken into the Boolean query on biwords:

stanford university *AND* ***university palo*** *AND* ***palo alto***

Without the docs, we cannot verify that the docs matching the above Boolean query do contain the phrase.

Can have false positives!

Extended biwords

- Parse the indexed text and perform part-of-speech-tagging (POST).
- Bucket the terms into (say) Nouns (N) and articles/prepositions (X).
- Call any string of terms of the form NX*N an <u>extended biword</u>.
  - Each such extended biword is now made a term in the dictionary.
- Example: ***catcher in the rye***

  N X X N
- Query processing: parse it into N's and X's
  - Segment query into enhanced biwords
  - Look up in index: ***catcher rye***

Issues for biword indexes

- False positives, as noted before
- Index blowup due to bigger dictionary
  - Infeasible for more than biwords, big even for them

- Biword indexes are not the standard solution (for all biwords) but can be part of a compound strategy

Solution 2: Positional indexes

- In the postings, store for each ***term*** the position(s) in which tokens of it appear:

<***term**,* number of docs containing ***term***;

doc1: position1, position2 … ;

doc2: position1, position2 … ;

etc.>

Positional index example

<***be***: 993427;
1: 7, 18, 33, 72, 86, 231;
2: 3, 149;
4: 17, 191, 291, 430, 434;
5: 363, 367, …>

Which of docs 1,2,4,5 could contain "***to be or not to be***"?

- For phrase queries, we use a merge algorithm recursively at the document level
- But we now need to deal with more than just equality

Processing a phrase query

- Extract inverted index entries for each distinct term: ***to, be, or, not.***
- Merge their *doc:position* lists to enumerate all positions with "***to be or not to be***".
  - ***to***:
    - *2*:1,17,74,222,551; *4*:8,16,190,429,433; *7*:13,23,191; ...
  - ***be***:
    - *1*:17,19; *4*:17,191,291,430,434; *5*:14,19,101; ...
- Same general method for proximity searches

Proximity queries

- LIMIT! /3 STATUTE /3 FEDERAL /2 TORT
  - Again, here, /*k* means "within *k* words of".
- Clearly, positional indexes can be used for such queries; biword indexes cannot.
- Exercise: Adapt the linear merge of postings to handle proximity queries. Can you make it work for any value of *k*?
  - This is a little tricky to do correctly and efficiently

Positional index size

- You can compress position values: we'll talk about that in lecture 5
- Nevertheless, a positional index expands postings storage *substantially*
- Nevertheless, a positional index is now standardly used because of the power and usefulness of phrase and proximity queries … whether used explicitly or implicitly in a ranking retrieval system.

Positional index size

- Need an entry for each occurrence, not just once per document
- Index size depends on average document size

Why?

  - Average web page has <1000 terms
  - SEC filings, books, even some epic poems … easily 100,000 terms
- Consider a term with frequency 0.1%

Document size	Postings	Positional postings
1000	1	1
100,000	1	100

Rules of thumb

- A positional index is 2–4 as large as a non-positional index
- Positional index size 35–50% of volume of original text
- Caveat: all of this holds for "English-like" languages

Combination schemes

- These two approaches can be profitably combined
  - For particular phrases (***"Michael Jackson", "Britney Spears"***) it is inefficient to keep on merging positional postings lists
    - Even more so for phrases like ***"The Who"***
- Williams et al. (2004) evaluate a more sophisticated mixed indexing scheme
  - A typical web query mixture was executed in ¼ of the time of using just a positional index
  - It required 26% more space than having a positional index alone